

ALCATEL

home & business phones

Alcatel XP1050



USER'S GUIDE

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1 IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1) Read and understand all the instructions.
- 2) Follow all warnings and instructions marked on the product.
- 3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 4) Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
- 5) Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to a heating source such as radiators, cookers, etc.
- 6) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 7) NEVER use your phone outdoors during a thunderstorm-unplug the base from the telephone line and the mains socket when there are storms in your area.
- 8) Do not use the telephone to report a gas leak in the vicinity of the leak.
- 9) Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
- 10) The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
- 11) Do not use third party chargers. The batteries may be damaged.
- 12) Dispose of batteries safely. Do not immerse them in water, burn them, or put them where they could get punctured.

1.1 Package Contents

The package contains the following items:

- Alcatel XP 1050 handset
- Alcatel XP 1050 base unit
- AC power adaptor
- Telephone line cord
- 1 NiMH rechargeable battery pack
- Wall mount bracket
- 1 User Guide

The additional duo and trio package contains the following items:

- Handset(s)
- Charger(s)
- Mains power adapter(s)
- Rechargeable battery pack(s)

1.2 Location

For maximum coverage and reduce the interference, here are some guidelines you should consider when you place the base unit,

- place it at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
- place it away from electronic appliances such as televisions, microwave ovens, radios, personal computers, wireless devices or other cordless phones.
- avoid facing radio frequency transmitters, such as external antennas of mobile phone cell stations.
- avoid plugging it into the same circuit as other major household electrical appliances because of the potential for interference. Try moving the appliance or the base unit to another power outlet.

If the reception for a base unit location is not satisfactory, move it to another location for better reception.

Depending on the surrounding conditions as well as spatial and structural factors, the range may be reduced. The range indoors is normally less than outdoors.

2 INSTALLING YOUR PHONE

2.1 Installing and Charging the Batteries

1. Slide down to open the battery compartment cover.
2. Place the 1 supplied rechargeable battery pack as indicated. Pay extra attention to direction of polarity.
3. Slide the battery compartment cover back.
4. Put the handset on the base and charge for 15 hours before using the handset for the first time. The handset will give a beep when it is properly placed on the base or charger.

Notes:

1. Use only the supplied NiMH rechargeable battery pack.
2. If the handset will not be used for a long time, disconnect and remove the Battery pack to prevent possible leakage.



2.2 Connecting the Base Station

1. Plug one end of the telephone line cord into the telephone jack on base bottom.
2. Plug the small end of power adapter into a power jack on base bottom.
3. Plug the large end of power adapter into a wall power outlet.
4. Plug the other end of the telephone line cord in to the telephone jack or micro-filter.
5. Always use the cables provided in the box.



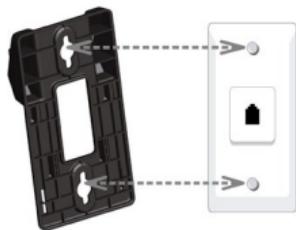
If you have broadband service, a micro-filter (not included) is required.

2.3 WALL MOUNTING

Use the provided wall mount bracket to attach to a standard dual-stud telephone wall mounting plate.

Tabletop to wall mount installation

1. With the upper tabs (marked A) on top, align the holes of the wall mount bracket with the studs on the standard wall mounting plate and slide the bracket down until it locks securely.

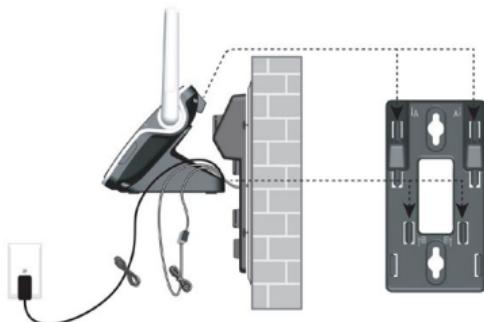


2. Plug one end of the telephone line cord into the jack on the bottom of the telephone base and plug the other end into the telephone wall jack (or DSL filter).

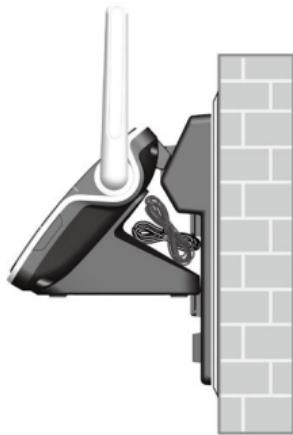
Plug the small end of the telephone base power adaptor into the jack on the bottom of the telephone base and plug the other end into an electrical outlet. Route the telephone line cord and the power cord through the grooves at the bottom of the telephone base accordingly.



3. Hold the cords to the side of the telephone base. Align the upper slots on the back of the telephone base just above the upper tabs (marked A) of the wall mount bracket. Make sure the lower slots of the telephone base are also aligned above the lower tabs (marked B) of the wall mount bracket. Push the telephone base down until it clicks securely in place.



4. Bundle the telephone line cord and power adaptor cord neatly with twist ties. Place the bundled cords into the space behind the telephone base.



2.4 Connecting the Charger(s) (for Duo/Trio models)

Plug the power adapter into a mains socket.

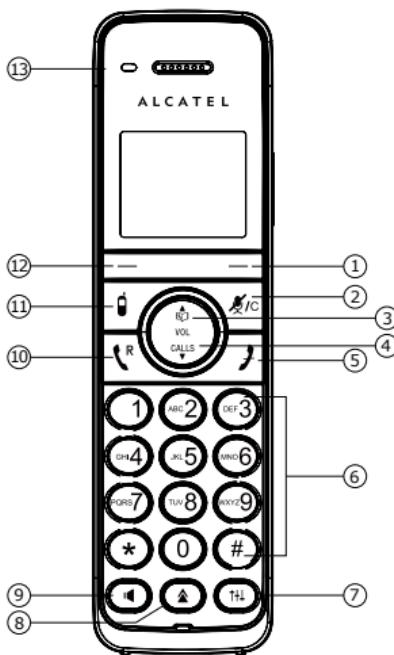
If you have a Broadband line

If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line, otherwise you may get interference between the telephone and the broadband, which could cause problems.

In a fixed line with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to. If you need more broadband micro-filters, contact your broadband supplier.

3 GETTING TO KNOW YOUR PHONE

3.1 Handset Overview



1. —

- Press to select a menu item displayed above the key.
- While in a menu: Press to select an item or save an entry or setting.

2.

- During a call: Press to mute/unmute the microphone.
- In editing/predialing mode: Press to clear a character/digit.
- In ringing: Press to suppress handset ringer.
- During message or outgoing message playback: Press to delete a message or outgoing message.

3.

- In menu mode: Press to scroll up the menu items.
- During a call: Press to increase the volume.
- In idle mode: Press to access the phonebook list.
- While entering names or numbers in the phonebook: Press to move the cursor to the left.

4. CALLS

- In menu mode: Press to scroll down the menu items.
- During a call: Press to decrease the volume.
- In idle mode: Press to access the call list.
- While entering names or numbers in the phonebook: Press to move the cursor to the right.

5. 

- During a call: Press to end a call and go back to idle screen.
- In menu/editing mode: Press to go back to previous menu.
- In menu/editing mode: Press and hold to go back to idle screen.
- Press and hold while the telephone is in standby mode to erase the displayed messages (XX Missed calls and Download fail).
- In ringing: Press to suppress handset ringer.

6. ALPHANUMERIC KEYPAD, *, #

- In idle / pre-dial / editing mode / during a call: Press to enter characters / numbers.

7. 

- During a call, Press to change the quality of the audio to best suit your hearing.

8. 

- In Idle mode: Press to access the redial list.

9. 

- During a call: Press to turn on/off the speakerphone.
- In Idle mode/predialing mode/Redial list/Call list/Phonebook entry: Press to make a call with speakerphone.
- During ringing: Press to answer a call with speakerphone.

10.  R

- In idle/pre-dialing mode: Press to make a call
- In Redial list/Call list/Phonebook entry: Press to make a call to the selected entry in the list.
- During ringing: Press to answer a call
- Flashes quickly when there is an incoming fixed line call or when the answering machine is recording a call.
- Flashes slowly when a fixed line call is on hold.
- During a call: Press to answer an incoming call when you receive a call waiting alert.

11. 

- Press to make or answer a mobile call.
- During a mobile call: Press to answer an incoming call.
- Flashes quickly when there is an incoming mobile call.
- Flashes slowly when a mobile call is on hold.

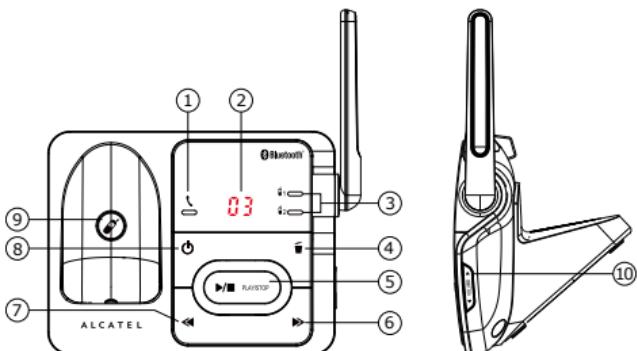
12. —

- In main menu mode: Press to go back to idle screen

13. CHARGE LIGHT

- On when the handset is charging in the base or charger.

3.2 Base Station Overview



1.

- On when the handset is in use, when the answering machine is answering an incoming call.
- Flashes when another telephone is in use on the same line.
- Flashes quickly when there is an incoming fixed line call.

2. MESSAGE COUNTER

Display	Description
0	No messages. (Flashing: the time and date need to be set.)
0-6	The telephone base ringer level while adjusting.
1-8	The telephone base speaker volume level while adjusting.
1-99	Total number of old messages and memos recorded. The message number currently playing. (Flashing: The number flashes when there are new or missed messages, or After a power failure, the number in the message counter flashes to indicate that you need to set the clock.)
1-99 & F (alternating)	The answering machine memory is full with total number of messages recorded.
---	The system is answering a call, or recording a memo or outgoing message. The telephone is being accessed remotely. The answering machine is being programmed.

3.

- On when the telephone base is paired and connected with a Bluetooth device.
- Flash alternately while pairing with a Bluetooth device.
- Flashes quickly when there is an incoming mobile call.

4. 
 - Press to delete the message currently playing.
 - When the phone is in standby mode, press twice to delete all previously reviewed messages.
5.  PLAY/STOP
 - Press to play the message.
 - Press again to stop the message playback.
6. 
 - Press to skip the current message and play the next message.
7. 
 - Press to repeat playing the current message from the beginning.
 - Press twice to skip backward to the previous message.
8. 
 - Press to turn on the answering machine.
 - Press again to turn off the answering machine.
 - The light is On when the answering machine is on.
9. 
 - Press  on the base station to page your handset. It will ring for approximately 60 seconds.
 - Press and hold  on the base station for about five seconds, the base station is entered into registration mode and allows handset registration.
10.  VOLUME 
 - Press to adjust the volume during message playback.
 - When the phone is in standby mode, press to adjust the telephone base ringer volume.

3.3 Display Icons and Symbols

Display icons	Description
	On steadily when the fixed line is in use or there is an incoming fixed line call.
	On steadily when a mobile line is in use or there is an incoming mobile call.
	There are Bluetooth connected devices on the active devices list.
	There are Bluetooth disconnected devices on the active devices list.
	On steadily when a wireless Bluetooth headset is in use on the fixed line.
	Indicate when the battery needs charging. Flash when low battery power level is detected.
	Battery is charging.
	The speakerphone is in use.
	On steadily if the fixed line and mobile ringers are turned off. Flashes if either one ringer is turned off.
	Indicate when there are received new Voice Message Waiting (VMWI) not yet read. Disappear when all the voice messages have been read. (Network service dependent)
	Indicate when the telephone answering machine (TAM) is turned on. The answering machine is turned on.
	On when new TAM messages are received.
	New call list - Missed and new calls.
	Microphone is muted.

4 USING YOUR PHONE

4.1 Set Date and Time first

You should set the correct time and date first so that you know when you received answering machine or call list entries.

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press  or **CALLS** to select **Set date/time**, then press **SELECT**.
3. Press  or **CALLS** to select the day, month and year, then press **SET**.
4. Press  or **CALLS** key to select the hour and minutes, then press **SET**.

Note:

If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

4.2 Change language

1. Press **MENU** in idle mode to enter the main menu.
2. Press  or **CALLS** to select **Settings**, and then press **SELECT**.
3. Press **LCD language** then press **SELECT**.
4. Select the desired language and press **SELECT**.

4.3 Connecting with Bluetooth

4.3.1 Introduction

- Pair up to 4 Bluetooth enabled devices (mobile phones or headsets) with the telephone base.
- Connect a maximum of 2 mobile phones to make and receive mobile calls. Only one mobile phone can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving fixed line calls.
- Conference mobile and fixed line calls.
- Make and receive calls using your mobile phone paired with your cordless system handsets.
- Download up to 4 mobile phone phonebooks to the telephone system via Bluetooth wireless technology.

IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.
- Refer to the user's manual of your Bluetooth enabled mobile phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 9 metres) from the telephone base. Keep connected mobile phones and headsets within

this range.

- Monitor your mobile phone's usage, because minutes may be deducted from your mobile plan for the duration of all mobile calls, depending on the terms of your plan.

Active device slots - the Device list has two active slots for two mobile phones, or one mobile phone and one headset. When a device in the list is active it will have a D1: or D2: in front of the device name. In order to use a Bluetooth device on a call, it must be in an active slot and be connected.

Connected - When a Bluetooth device is connected, a 1 and/or 2 will display after  on the handset screen and the  1 and/or  2 light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the Alcatel XP 1050.

Disconnected - when a device is disconnected,  and/or  displays after  on the handset screen and the  1 and/or  2 light on the telephone base is off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your mobile phone, the telephone base is in this mode. When pairing a headset, the headset must be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as "Find Me" or "Visibility".

4.3.2 BLUETOOTH SETUP

4.3.2.1. Add a Mobile Phone

1. Press **MENU** in idle mode to enter the main menu.
2. Press  or **CALLS** to select **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **SELECT** again to choose **Add mobile**. The screen displays **Please wait...** followed by **1. If mobile is connected to BT device, please disconnect it.**
 - If there are already 4 paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not.
 - If there are already 2 active devices on the device list with prefix D1: or D2:, the handset shows **Only 2 devices can be ready for connection**. You are prompted to deactivate an active device.
5. Press **NEXT**. The screen displays **2. Place mobile phone next to base**.
 - All devices that are connected to the telephone base are disconnected until the pairing process is completed.
6. Press **NEXT** to turn on the telephone base discoverable mode. The screen displays **Set mobile to search base: XP1050 discoverable PIN: 0000**. Promptly turn on the Bluetooth feature of your mobile phone and search for or add new devices.

7. Your mobile phone may require a passcode. In this case the handset screen displays **Check mobile. ENTER PIN CODE**. Enter the mobile phone passcode into the handset and press **SET** to save.
8. Enter the PIN of the telephone base (the default PIN is 0000) into your mobile phone to continue the pairing process. The handset displays **Adding Mobile Phone A to device list...**
9. When a device is successfully connected, the handset displays **Mobile Phone A is added and connected to base**. You hear a confirmation tone. The corresponding  1 or 2 displays. The corresponding device light on the telephone base ( 1 or  2) turns on.

4.3.2.2. Add a headset

To pair and connect a headset:

1. Repeat step 1 to 3 in last section.
2. Press  or  to select **Add headset**, then press **SELECT**. The screen displays **Please wait...** followed by **If headset is connected to mobile, please disconnect it**.
 - If there is another headset already active, the screen shows **Only 1 headset in device list can be ready for connection** and prompt you to replace an existing paired device.
 - When you already have 2 active devices, the handset shows **Only 2 devices can be ready for connection**. The telephone base will deactivate another headset from an active slot automatically.
3. Press **NEXT**. The screen displays **Pls set headset to discoverable mode**. Set your headset to discoverable mode (refer to the user's manual of your headset), then press **NEXT**.
 - All devices that are connected to the telephone base are temporarily disconnected.
4. The screen displays **Searching for Bluetooth headsets...**
5. When the screen displays the found devices, press  or  to select your headset and then press **SELECT**.
6. Enter the PIN of your headset. The PIN for most Bluetooth devices is 0000 (refer to the user's manual of your headset). Then press **NEXT**.
7. The screen displays **Adding Headset A to device list...** when the base is connecting to your headset.
8. When a device is successfully connected, the handset displays **Headset A is added and connected to base** and the corresponding  1 or 2. You hear a confirmation tone. The corresponding light on the telephone base ( 1 or  2) turns on.

If you have trouble pairing your mobile or headset, it may not be compatible with your Alcatel XP 1050.

Notes:

- The pairing process may take up to one minute. If the pairing process fails, try again.

- If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode.
- If a device fails to connect, the handset displays **Mobile Phone A is added to device list**, and then displays **Pls use mobile to connect to base**, or **Headset A is added into the device list**, and then displays **Please use headset to connect to base**.
- When a connected headset is charging, it may disconnect from the telephone base and the corresponding light on the telephone base ( 1 or  2) turns off. For some headset models, you may need to turn on the headset and reconnect it to the telephone base again.
- Mobile Phone A and Headset A are default names used in the user guide. The actual name of paired mobile phone and headset will be displayed instead in the LCD of XP1050.

4.3.3. Device list and connection

Up to 4 devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be connected and in an active slot ( 1 or  2) on the device list. Only one Bluetooth mobile phone or a headset can be on a call at a time.

Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list.

Note:

When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to 2 minutes to reconnect.

4.3.3.1. Review the active device list

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Bluetooth**, then press **SELECT**.
3. Press  or  **CALLS** to select **Device list**, then press **SELECT**.

4.3.3.2. Connect/disconnect an active device

While in the active devices menu, you may connect or disconnect your active device.

1. Repeat step 1 to 3 in last section.
2. Press  or  **CALLS** to select a device, then press **OPTION**.
3. Press  or  **CALLS** to select **Connect/Disconnect** (whichever is applicable), then press **SELECT** to confirm. The handset displays **Device connected/Device disconnected**. You hear a confirmation tone.

4.3.3.3. Remove a device

When you already have the maximum of 4 paired devices on the device list and you want to add another device, you must first delete a device from the device list.

To remove a device:

1. Repeat step 1 to 3 in last section.
2. Press or CALLS to select a selected device, then press **IC**.
OR
 - Press or CALLS to select a selected device, then press **OPTION**.
 - Press or CALLS to select **Remove**, then press **SELECT**.
3. The handset displays **Remove DEVICE A?** Press **YES** to confirm.
The handset displays **Device removed from device list**. You hear a confirmation tone.

4.3.3.4. Rename a device

You can change the name of a paired device on the paired devices list.

1. Repeat step 1 to 3 in last section.
2. Press or CALLS to select a device when necessary, then press **OPTION**.
3. Press or CALLS to select **Rename**, then press **SELECT**. The screen displays **ENTER NEW NAME** to edit the name.
4. Press **SAVE**. The handset displays **Device renamed**. You hear a confirmation tone.

Note: Only the first 11 characters of the device name are shown on the device list.

4.3.4. Download phonebook

You can download up to 4 mobile phone phonebooks to **Alcatel XP 1050** telephone system via Bluetooth wireless technology. Each downloaded phonebook can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

Before downloading a phonebook, make sure the mobile phone is paired, active, and connected to **Alcatel XP 1050**. Make sure the handset battery is charged for at least 30 minutes.

Place your mobile phone next to the telephone base when you download a mobile phone phonebook to your Alcatel XP 1050.

4.3.4.1. To download a mobile phone phonebook:

1. Press **MENU** on the handset in idle mode.
2. Press or CALLS to select **Bluetooth**, then press **SELECT**.
3. Press or CALLS to select **Download PB**, then press **SELECT**.
4. Press or CALLS to select a desired device, then press **SELECT**.
 - If the selected device is active but disconnected, the handset displays **Mobile phone not connected**. Press **CONNECT**.
5. Press or CALLS to select one of the following options:
 - **Phone memory** - download all contacts stored in your phone memory.
 - **SIM card only** - download all contacts stored in your SIM card.
 - **Phone and SIM** - download all contacts stored in both your phone memory and SIM card.Press **SELECT**. During the download, the handset displays the progress. All other idle system handsets display **Downloading PB**.

- If the selected device's phonebook has already been downloaded to **Alcatel XP 1050** before, the handset displays the date of the last download from your mobile phone. The phonebook stored on the **Alcatel XP 1050** for that mobile phone will be erased and replaced with the current mobile phone phonebook. If you have edited the downloaded entries, those changes will be lost. Press **NEXT** to start the download, the screen displays **Erasing phonebook...**
- If you already have 4 downloaded phonebooks, the handset displays **Memory is full. Replace existing phonebook?** Press **YES** if you want to replace an existing phonebook. Press **SELECT** to select the mobile phone phonebook to be replaced. The screen displays **Replace Mobile Phone A phonebook?** Press **YES** to confirm.

6. When the downloading process is complete, the handset displays **Download ended XXXX entries saved**. You hear a confirmation tone. Press **OK** to return to the download phonebook menu.

Notes:

- With certain mobile phones, downloading from the SIM card is not supported. If this is the case, try transferring the contacts from your SIM card to your mobile phone memory first, then download from your mobile phone memory. For more information on how to transfer contacts from your SIM card to your mobile phone memory, see the user's manual of your mobile phone.
- If **Phone memory** is chosen but with no entries saved, the handset displays **No entries found. Download from SIM only?** Press **YES** to confirm. If **SIM card only** is chosen but with no entries saved, the handset displays **No entries found. Download from Phone only?** Press **YES** to confirm. If **Phone and SIM** are chosen but with no entries saved in either or both phonebooks, the handset displays **No entries found. Download from Phone only?** Press **YES** to confirm.
- When downloading the phonebook from your Bluetooth enabled mobile phone, some data may not transfer. For example, if you have fixed line, mobile and work numbers for a particular contact, the three categories may not transfer to **Alcatel XP 1050**.
- On certain mobile phones, you may need to press a key to confirm the phonebook download.

4.3.4.2. Download Fail

If the phonebook download process is interrupted, the handsets display Download fail. You can reset the download fail indication on the handset.

1. Repeat step 1 to 3 in last section.
2. Press  or **CALLS** to select **Mobile line**, then press **SELECT**.
3. Press  or **CALLS** to select **Download fail**, then press **SELECT**.
4. The handset displays **Reset download failure indication?** Press **YES** to confirm. You hear a confirmation tone.

You can also press and hold  to erase the download fail indicator when the

telephone is not in use.

4.3.4.3. Interruption to phonebook download

If you are downloading a phonebook from a mobile phone and the phone receives a call, the download process stops and all handsets display **Download fail**.

When you try to view the downloaded phonebook, the handset displays **Last Download failed: MM/DD/YY**. You need to download the phonebook again.

If you are downloading a phonebook from a mobile phone and the telephone base loses power, the download process stops. When the telephone base regains power, the handset only displays the fixed line phonebook. You need to download the phonebook again.

4.3.4.4. View the phonebook download information

1. Press **MENU** on the handset in idle mode.
2. Press or **CALLS** to select **Phonebook**, then press **SELECT**.
3. Press or **CALLS** to select the desired downloaded phonebook, then press **OPTION**.
4. Press or **CALLS** to select **Last update**, then press **SELECT**. The phonebook download information appears on the screen. Press **OK** to exit.

4.3.5. Change PIN

You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is **0000**.

To change the PIN:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press or **CALLS** to select **Bluetooth**, then press **SELECT**.
3. Press or **CALLS** to select **Change PIN**, then press **SELECT**. The handset displays **ENTER NEW PIN** to enter new 4-digit pin.
4. Press **SET** to save. You hear a confirmation tone.

4.3.6. USING A BLUETOOTH HEADSET FOR FIXED LINE CALLS

You can use a Bluetooth headset on fixed line calls. However, you need to keep the device within 4.5 metres of the telephone base for optimal performance.

To answer a fixed line call using a Bluetooth headset:

- Press the call key on your headset.

To end a fixed line call you answered from a Bluetooth headset:

- Press the call key on your headset.

To transfer a call from a handset to a Bluetooth headset:

- Press **OPTION**.
- Press or **CALLS** to select **Use BT headset**, then press **SELECT** twice. The screen displays **Transferring audio to Headset A**, the message disappears if the call is successfully transferred to the Bluetooth headset.

To transfer a call from the Bluetooth headset back to the handset:

- Press **OPTION**, then press or to select **Use handset** and press **SELECT**.

To end a call that started at the handset:

- Press or put the handset in the telephone base or charger.

Note:

- If you are using a headset for a call which is transferred from **Alcatel XP 1050** handset, and you lose the Bluetooth connection or the battery of the headset is depleted, the call is transferred back to the originating handset.

4.4. Make a Call

4.4.1. Make a fixed line call

4.4.1.1. Preparatory Dialing

Enter the phone number and press or to dial the number. Press to clear the entry.

4.4.1.2. Direct Dialing

Press or to take the line and enter the phone number.

4.4.2. Make a Mobile Call

You can connect a maximum of 2 Bluetooth enabled mobile phones to the telephone base, but only one mobile phone can be used on a mobile call at a time.

4.4.2.1. Preparatory Dialing

Enter the phone number and press to dial the number. Press to clear the entry.

4.4.2.2. Direct Dialing

Press , then enter the phone number, then press **DIAL**.

Note:

If you have two mobile phones connected to the telephone base, the telephone system prompts you to select a mobile phone before you make a mobile call.

4.5. Answer a Call

4.5.1. Answer a fixed call or mobile call

If the handset is not on the charging cradle:

- When the phone rings, press or to answer a fixed line call, or, press to answer a mobile call.

If the handset is on the charging cradle or the base station and if **AUTO ANSWER**

is set to ON:

- When the phone rings, pick up the handset to answer a call.

4.5.2. Answer a Mobile call while on a fixed line call

If you are on a fixed line call and you receive an incoming mobile call, you hear a beep and  1 or 2 displays on the handset you are using. The telephone base and all other handsets ring.

To answer the incoming mobile call:

- Press  on the handset. The fixed line call is automatically placed on hold and all other handsets display **Home call on hold** and **Mobile line in use** alternately.

To end the mobile call:

- Press  on the handset. The fixed line is still on hold. All handsets display **Home call on hold**.

To resume the fixed line call on hold:

- Press  on the handset.

4.5.3. Answer a fixed line call while on a mobile call

If you are on a mobile call and you receive an incoming fixed line call, you hear a beep and  displays on the handset you are using. The telephone base and all other handsets will ring.

To answer the incoming fixed line call:

- Press  on the handset. The mobile call is automatically placed on hold and all other handsets display **Mobile call on hold** and **Home line in use** alternately.

To end the fixed line call:

- Press  on the handset. The mobile line is still on hold. All handsets display **Mobile call on hold**.

To resume the mobile call on hold:

- Press  on the handset.

4.6. End a Call

During a call connection, press 

OR

Put the handset on the base station to end a fixed line call or a mobile call.

4.7. Adjust Earpiece and Handsfree Volume

There are 6 levels to choose from for each of earpiece and handsfree volume.

During a call:

- Press  or  to select volume 1-6. The current setting is shown. When you end the call, the setting will remain at the last selected level.

Note:

If this is a mobile call and the volume is too loud or quiet, try changing the volume on your mobile phone. On some mobile phones, changing the volume on the mobile phone affects your mobile call volume on the **Alcatel XP 1050** handset.

4.8. Mute a Call

You can talk to someone nearby without letting the caller hear you during a call. During a call:

- Press  to mute the microphone and **Microphone off** will display on the LCD. Your caller cannot hear you. Press  again to unmute the microphone and **Microphone on** will be displayed.

4.9. Temporary Ringer Silence

When the telephone is ringing, you can temporarily set silence for the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the ringer:

- * Press **SILENCE**, or  or  on the handset and **Ringer muted** appears.

4.10. Redial

Each handset stores the last 10 dialled numbers (up to 30 digits each) in the redial list. The redial entries are not shared by all the system handsets.

4.10.1. Review the redial list

1. Press  in idle mode.
2. Press  or **CALLS** or  repeatedly to browse the list. The handset beeps twice at the end of the list.
3. Press  to exit.

4.10.2. Dial a redial entry

1. Repeat step 1 and 2 in last section.
2. Press  or  to use the fixed line.

OR

Press  to use the mobile line.

4.10.3. Save a redial entry to the phonebook

1. Repeat step 1 and 2 in last section.
2. Press **SAVE**.
3. The handset displays **EDIT NUMBER**. Use the dialling keys to edit the number.
4. Press **NEXT**.
5. Press  or **CALLS** to select one of the following types:
 - Home

- Mobile
- Work
- Other

6. Press **NEXT**. The handset displays **ENTER NAME**.
7. Press **SAVE** and then **Saved** displays. You hear a confirmation tone.

4.10.4. Delete a redial entry

1. Repeat step 1 and 2 in last section.
2. Press  to delete the displayed number. You hear a confirmation tone.

4.11. Find the Handset

You can locate the handset by pressing  on the base station.

All the handsets registered to the base will produce the paging tone and "**Paging**" is displayed on the LCD. You can stop the paging by pressing , , ,  on any handset or  on the base again.

Note: If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

4.12. Conference Fixed Line and Mobile Calls

When you have calls established on the fixed and mobile lines, you can create a 3-way conference.

1. Press **OPTION**.
2. Press  or **CALLS** to select **Conference**.
3. Press **SELECT**. The screen displays **Lines now in conference**.

To select an option while on a conference call:

1. Press **OPTION**.
2. Press  or **CALLS** to select one of the following options:
 - **End Home line**
 - **End Mobile line**
 - **End Conference**
 - **Phonebook**
 - **Call log**
3. Press **SELECT**.

To end a conference call:

- Press  or put the handset back in the telephone base or charger.
OR
- Press **OPTION**, then press  or **CALLS** to select **End Conference**. Press **SELECT** to end the conference.

Using the fixed and mobile lines together: You can be on two different calls using the mobile line and fixed line at the same time using two handsets.

- If you are on a call using the mobile line, you cannot join the call using your paired mobile phone. However, you can join the call using another **Alcatel XP 1050** handset. Your mobile phone is being used for the phone call so only features that are normally available during a call can be used.

4.13. CALL WAITING

If you subscribe to call waiting service with your telephone service provider, you hear a tone in the handset earpiece if someone calls while you are already on a call.

CALL WAITING ON THE FIXED LINE

- Press  on the handset to put your current call on hold and take the new call.
- Press  on the handset at any time to switch back and forth between calls.

CALL WAITING ON THE MOBILE LINE

- Press  on the handset to put your current call on hold and take the new call.
- Press  on the handset at any time to switch back and forth between calls.

OR

- Press **TOGGLE** to switch. To switch back, press **OPTION**. Press  or  to select **Toggle**, then press **SELECT**.

4.14. HOLD

You can place a fixed line or mobile call on hold. You hear an alert tone if you have not taken the call off of hold after 14 minutes. You hear another alert tone 30 seconds later. After 15 minutes on hold, the call on hold automatically disconnects.

To place a fixed line call on hold:

- Press **HOLD**, **home call on hold** appears and  flashes.

To resume a fixed line call on hold:

- Press .

To place a mobile call on hold:

- Press **HOLD**, **Mobile call on hold** appears and  flashes.

To resume a mobile call on hold:

- Press .

4.15. Equalizer

The equalizer feature on the handset enables you to change the quality of the handset audio to best suit your hearing.

While on a call, or listening to a message or outgoing message, press  to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** for the handset.

Notes:

- The equalizer feature does not apply to the speakerphone on the telephone base or the connected Bluetooth headset.
- The current equalizer setting remains unchanged until a new setting is selected.

4.16. POWER FAIL BACK-UP

Lets you make calls during a mains power interruption with your cordless phone. This power fail back-up function should work within first 4 hours* of mains power interruption.

During a mains power interruption, you put your cordless handset onto the base unit, so you can make calls even when the power is out.

To set Power Fail Back-Up mode:

1. Press **MENU** and then or to select **Settings**.
2. Press **SELECT** and then or to select **Power outage**.
3. Press **SELECT** and then or to select **Auto, Manual or Off**.
4. Press **SELECT** to confirm the setting.

Notes:

the period of power fail back-up for basic call operation depends on the nearby environment, battery level and phone settings.

- If **Off** is selected, Power Fail Back-Up mode will not be enabled.
- If **Auto** is selected, the registered handset(s) will display "**Put in cradle to power up BS**" when mains power interruption occurs. Place the handset with sufficient battery power (not lower than level 2) onto the main base unit to activate Power Fail Back-Up and start up the base.

If handset is already on the main base unit it will automatically activate the Power Fail Back-Up mode (if it has sufficient battery power) and start up the base. If Auto is selected and handset is not returned to base unit within approximately 2 minutes, the handset will temporarily revert to Manual mode to conserve battery power.

- If **Manual** is selected, the registered handset(s) will display "**To power up BS press TALK OFF**" when mains power interruption occurs. Press and then place the handset onto the main base unit to activate the Power Fail Back-Up mode and start up the base.

If a handset is already on the main base unit, just press .

- Power Fail Back-Up mode will not work if the handset battery power is not sufficient (not lower than level 2).

- Do not pick up the power supplying handset from base when Power Fail Back-Up mode is activated.
- In power failure back-up mode, none of the base functions, including the answering machine and Bluetooth, your cordless phone will operate.
- It may take up to 90 seconds to transition through the power fail back-up activation process as the base and handset(s) synchronise with each other.
- If there is more than one handset registered to the base, the handset on the main base unit should be left as a power supply of the base and you can use the other handset(s) to make calls like normal.
- The handset should always remain on the main base unit during a call.

Make a call using Power Fail Back-Up mode

If there is only one handset registered to the base:

1. Once the handset is placed onto the main base unit, enter the telephone number, and then press  or  . The speakerphone will be turned on automatically and call is made.

OR

1. Lift up the handset and enter the telephone number.
2. Place the handset back onto the main base unit within 60 seconds. The speakerphone will be turned on automatically and call is made. Handset may show "**Please wait...**" whilst the handset starts up the base before dialling.
3. To end the call, press  .

Answer a call using Power Fail Back-Up mode

If there is only one handset registered to the base:

1. When the phone rings, keep the handset on the main base unit and press  or  to answer the call. The speakerphone will be turned on automatically and call is answered.
2. To end the call, press  .

4.17. Registration

Your handset and base station is pre-registered. If for some reason, the handset is not registered to the base station, "**Press and hold PAGE button on BASE**" will be displayed on the handset screen, register your handset according to the following procedure.

Easy registration for additional handset

1. Make sure the handset is out of the telephone base or charger and shows **Press and hold PAGE button on BASE** before you begin registration.
2. Press and hold  on the telephone base for around 4 seconds until the  light turns on, and then put the handset you wish to register on the telephone base cradle, when it shows **Put handset on BASE to register**.
3. The handset displays **Registering handset...** on the handset and the

red  light on the telephone base remains on. It takes about 90 seconds to complete the registration process. The handset displays **HANDSET X Registered** (**X** represents the registered handset number assigned automatically). The  light turns off and the handset beeps when registration completes.

If registration fails, the handset shows **Registration failed**, then **Put handset on BASE to register**. Then, you can try the registration manually below.

Register an additional handset through the menu

1. Press **MENU** then  or **CALLS** to select **Settings**.
2. Press **SELECT** then  or **CALLS** to select **Register**, then press **SELECT**.
3. The display will show "**Press and hold PAGE button on BASE**".
4. Press and hold  on the telephone base for around 4 seconds until the  light turns on, the handset display will show "**Registering handset...**".
5. The handset will return to idle mode if the registration is successful.

Deregister Handsets

If you want to replace a handset or reassign the designated handset number of a registered handset, you must deregister all the handsets and then individually register each handset.

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. Press and hold  on the telephone base for about 10 seconds until the  light flashes, then release .
3. Quickly press  again while the  light is still flashing.
4. All system handsets show **Press and hold PAGE button on BASE** and you hear a confirmation tone when the deregistration completes. The deregistration process takes about 10 seconds to complete.
5. After deregistering, register each handset again individually.

Notes:

You cannot deregister the handsets if any other system handset is in use.

If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.

4.18. Repeater (optional)

Alcatel XP1050 can support Alcatel Repeaters well (XP Repeater or Office Repeater) which are bought separately so that you can extend the coverage of your telephone system in all directions.

Please refer to the operation manual of Alcatel Repeater for detailed operation.

5 PHONEBOOK

The fixed line phonebook stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name.

Each of the downloaded phonebooks stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

- Phonebook entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.
- Only one handset can review the phonebook at a time. If another handset tries to enter the phonebook, its screen shows **Not available at this time**.
- When there are no records in the phonebook, the screen shows **Phonebook empty**.
- When the phonebook is full and you try to save an entry, the screen shows **Phonebook full**.
- When you try to save a number already stored in the phonebook, the screen shows **Already saved**.

5.1. Add a New Fixed Line Phonebook Entry

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Phonebook**, then press **SELECT**.
3. Press **OPTION** to select **Home**.
4. Press **SELECT** to choose **Add contact**. The screen displays **ENTER NUMBER**.
5. To enter a telephone number.
OR
Copy a number from the redial list.
 - Press  and then  ,  **CALLS** or  repeatedly to browse for a number.
Press **INSERT** to copy the displayed number.
6. Press **NEXT**, and then Press  or  to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
7. Press **NEXT**. The screen displays **ENTER NAME**.
8. To enter the name, and then Press **SAVE** to confirm and the screen shows Saved. You hear a confirmation tone.

5.2. View a phonebook entry

Entries are sorted alphabetically.

1. Press  in idle mode.
2. Press  or  **CALLS** to select a phonebook, then press **VIEW**.
3. Press  or  to browse.
OR
1. Press **MENU** on the handset in idle mode to enter the main menu OR Press

OPTION while on call.

2. Press  or  **CALLS** to select **Phonebook**, then press **SELECT**.
3. Press  or  **CALLS** to select a phonebook, then press **VIEW**.
4. Press  or  **CALLS** to browse.

Note: You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.

5.3. Search a phonebook entry

1. Follow the steps in View a phonebook entry above to enter the phonebook.
2. Enter the first character of the name, you can enter up 3 letters, the letters will show in the top left hand corner of the screen.

Note: The cursor automatically moves to the next position two seconds after you enter a letter. If you do not enter another letter in the coming two seconds, the handset starts searching in the phonebook.

5.4. Dial a phonebook entry

1. Search for the desired entry in the phonebook.
2. Press  or  to use the fixed line, or  to use the mobile line.

5.5. Edit a phonebook entry

1. Search for the desired entry in the phonebook.
2. Press **EDIT**. The handset shows **EDIT NUMBER**.
3. To edit a number, and then Press **NEXT**.
4. Press  or  **CALLS** to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
5. Press **NEXT**. The screen displays **EDIT NAME**.
6. To enter the name, and then Press **SAVE** to confirm and the handset shows **Saved**.

Note: To avoid losing changes made to the downloaded phonebook, we suggest that you edit the number in your mobile phone, then download the phonebook again.

5.6. Edit the type of a phonebook entry

1. Search for the desired entry in the phonebook.
2. Press **LABEL**. Enter the corresponding shortcut keys shown below:

Type:	Press:
Home	1
Mob.	2
Work	3
Other	4

OR

Press **CLEAR** to erase the assigned label.

5.7. Delete a phonebook entry

1. Search for the desired entry in the phonebook.
2. Press  **C**. The screen displays **Delete contact?** and the name of the entry. Press **YES** to confirm.
3. The screen displays **Contact deleted** and then the next alphabetical entry in the phonebook. You hear a confirmation tone.

5.8. Remove a downloaded phonebook

1. Search for the desired downloaded phonebook in the phonebook menu.
2. Press **OPTION**, then press  or  **CALLS** to select **Del phonebook**.
3. Press **SELECT**. The screen displays **Phonebook Mobile Phone A will be erased**. Press **YES** to confirm.
4. The handset displays **Erasing phonebook...** and then **Phonebook removed**. You hear a confirmation tone.

Note: You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.

5.9. Security PIN for downloaded phonebook

This feature allows you to set your security PIN to protect your downloaded phonebooks, if you set the Security **On**, you must enter the correct 4-digit PIN when you want to access your downloaded phonebooks.

1. Search for the desired downloaded phonebook in the phonebook menu.
2. Press **OPTION**, then press  or  **CALLS** to select **Security**.
3. Press **SELECT** and then  or  **CALLS** to select **On** or **Off**.
4. Press **SELECT** and then use the keypad to enter a 4-digit PIN if you select **On**.
5. Press **SET** and repeat the 4-digit PIN again.
6. Press **SET** to confirm the setting. You hear a confirmation tone.

Note: Each mobile downloaded phonebook can be protected by a separate PIN.

5.10. SPEED DIAL

You can assign 10 of your phonebook entries to a speed dial location (0, 1,..9). The speed dial entries are shared by all handsets.

5.10.1. Set a speed dial number

1. Press **MENU** on handset in idle mode.
2. Press or CALLS to select **Phonebook**, then press **SELECT**.
3. Press or CALLS to select **Speed dial**, then press **VIEW**.
4. Press or CALLS to select an empty slot, then press **ASSIGN**.
5. Press or CALLS to select the desired phonebook, then press **VIEW**.
6. Search for the desired entry in the phonebook. When the desired entry appears, press **ASSIGN**. You hear a confirmation tone.

5.10.2. Reassign a speed dial number

1. Repeat step 1 to 3 in previous section.
2. Press or CALLS to select the desired slot, then Press **ASSIGN**.
3. Search for the desired entry in the phonebook, then press **ASSIGN**.
4. The handset displays **Entry B replaces Entry A Accept?** Press **YES** to confirm. You hear a confirmation tone.

5.10.3. Dial a speed dial entry

1. Press and hold a desired speed dial slot (0,1,...9).
2. Press or to use the fixed line, or to use the mobile line.

5.10.4. Delete a speed dial entry

1. Repeat step 1 to 3 in previous section.
2. Press or CALLS to select assigned slot, then press DEL.
3. The handset displays **Delete Entry A speed dial assignment?** Press **YES** to confirm. You hear a confirmation tone.

6 Phone Settings

6.1 Set Ringer Volume

1. Press **MENU** on the handset in idle mode.
2. Press or to select **Ringers**,
3. Press **SELECT** to choose **Ringer volume**.
4. Press or to select **All lines**, **Home**, **Mobile-D1** or **Mobile-D2**, then press **SELECT**.
5. Press or to adjust the ringer volume. You hear a sample of each volume level while adjusting.
6. Press **SET** to save. You hear a confirmation tone.
OR
Press **OFF** to turn off the ringer, then press **SET** to save. The handset displays **Caller ID won't be announced**. You hear a confirmation tone.

Note:

- When the ringer volume for all calls (fixed line and mobile) is set to off, a icon appears steady. When only one or two of the ringer volume settings are set to off, a icon flashes.

6.2. Set Ringer Melody

1. Repeat step 1 and 2 in last section.
2. Press or to select **Ringer tone**, then press **SELECT**.
3. Press or to select **All lines**, **Home**, **Mobile-D1** or **Mobile-D2**, then press **SELECT**.
4. Press or to select the desired ringer melody.
5. Press **SET** to save your preference. You hear a confirmation tone.

6.3. Set Alert Tone

You can turn on the alert tone when low battery/out of range is detected.

1. Repeat step 1 and 2 in last section.
2. Press or to select **Low battery** or **No coverage**, then press **SELECT**.
3. Press or to select **On** or **Off**, then press **SELECT**. You hear a confirmation tone.

6.4. Set Date and Time

To set the date and time

1. Press **MENU** on the handset in idle mode.
2. Press or to select **Set date/time**, then press **SELECT**.
3. Press or to select the day, month and year, then press **SET**.
4. Press or to select the hour and minutes, then press **SET**.

Note:

If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

6.4.1. To set the date format:

1. Press **MENU** on the handset in idle mode.
2. Press or **CALLS** to select **Settings**, then press **SELECT**.
3. Press or **CALLS** to select **Date format**, then press **SELECT**.
4. Press or **CALLS** to select your desired date format (**DD-MM-YY or MM-DD-YY**).
5. Press **SELECT** to confirm. You hear a confirmation tone.

6.4.2. To set the time format:

1. Repeat step 1 and 2 in last section.
2. Press or **CALLS** to select **Time format**, then press **SELECT**.
3. Press or **CALLS** to choose your desired time format (**12-Hour or 24-Hour**).
4. Press **SELECT** to confirm. You hear a confirmation tone.

6.5. Set the Auto Answer

If you turn on the Auto Answer, you can pick up the call from the cradle without pressing any key.

1. Repeat step 1 and 2 in last section.
2. Press or **CALLS** to select **Auto answer**, then press **SELECT**.
3. Press or **CALLS** to select **On** or **Off**.
4. Press **SELECT** to confirm. You hear a confirmation tone.

6.6. Display Alert

In the display alerts menu, you can change and edit the settings for the display of alerts on the idle screen.

6.6.1. Miss Call indicator

When there are missed calls that have not been reviewed in the call list, the handsets show **XX Missed calls**.

Each time you review a call list entry marked **NEW**, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed call indicator goes away.

If you do not want to review the missed calls one by one, you can reset the missed call indicator. All the entries are then considered old and kept in the call list.

To reset the missed call indicator:

Repeat step 1 and 2 in last section.

3. Press or **CALLS** to select **Display alerts**, then press **SELECT**.
4. Press or **CALLS** to select **Home line** or **Mobile line**, then press **SELECT**.
5. Press or **CALLS** to select **Missed calls**, then press **SELECT** to confirm. The screen displays **Reset missed call indication?** Press **YES** to confirm. You hear a confirmation tone.

You can also press and hold  to erase the missed call indicator when the telephone is in idle.

6.7. Rename the Handset

1. Repeat step 1 to 2 in last section.
2. Press  or  to select **Rename handset**, then press **SELECT** to edit the name. The screen displays **RENAME HANDSET**.
3. Press **SAVE**. You hear a confirmation tone

6.8. Set Key Tone

The handset is set to beep with each key press if you turn on the beep tone.

1. Repeat step 1 and 2 in last section.
2. Press  or  to select **Key tone**, then press **SELECT**.
3. Press  or  to to adjust the key tone volume. You hear a sample of each key tone volume while adjusting. Press **SET** to save your preference.
OR
Press **OFF** to turn off, then press **SET** to save. You hear a confirmation tone.

6.9. Change the Flash Time

1. Repeat step 1 and 2 in last section.
2. Press  or  to select **Flash time**, then press **SELECT**.
3. Press  or  to select your desired flash time. (80ms, 100ms, 120ms, 180ms, 200ms, 250ms, 300ms, 600ms are for your selection), then press **SELECT**. You hear a confirmation tone.

6.10. Reset Your Phone

You can reset your phone to the default settings. After reset, all your personal settings and call list entries will be deleted, but your phonebook remains unchanged.

1. Repeat step 1 and 2 in last section.
2. Press  or  to select **Reset**, then press **SELECT**. The screen displays **Reset to default settings?**.
3. Press **YES** to confirm. You hear a confirmation tone.

7 CALLER DISPLAY (Network dependent)

This feature is available if you have subscribed the Caller Line Identification service with your telephone service provider.

Your phone can store up to 50 received calls with date/time information in the Call List. The number will be shown on the LCD when the phone is ringing. If the number matches with one of the entries in your Private Phonebook, the caller's name stored in the private phonebook will be displayed with the number.

If the caller number is disabled to send caller information, "UNAVAILABLE" will display.

If the caller number is not provided, "PRIVATE" will display.

In standby, if three unanswered calls are received, "**3 Miss calls**" will be displayed. Each time you review a call list entry marked with **NEW**, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator no longer shows.

If the incoming telephone number matches the last 7 digits of a telephone number in your phonebook, the name that appears on the screen matches the corresponding name in your phonebook.

7.1. View the call list

All received calls are saved in Call List with the latest call putting at the top of the list. When the call list is full, the oldest call will be replaced by a new call.

1. When a handset is in idle mode, press   **CALLS** to review the calling number display history
OR
You can also review the calling number display history by pressing **MENU**, then   **CALLS** to select to **Call log**, then press **SELECT**.
2. Press   **CALLS** to select the desired line (fixed line or mobile), then press **VIEW**.
3. Press   **CALLS** to browse.

7.2. Store a Call List Number into the Phonebook

Call list entries can only be saved to the Fixed line phonebook.

1. Select a desired entry in the call list, and then press **SAVE**. The handset shows **EDIT NUMBER** to edit the number.
2. Press **NEXT**.
3. Press   **CALLS** to select one of the following types:
 - Home
 - Mobile

- Work
- Other

4. Press **NEXT**. The screen displays **EDIT NAME** and **[*]-Order** to edit the name.
5. Press **SAVE** to confirm and the screen shows **Saved**. You hear a confirmation tone.

Notes:

- When you try to save a call list entry without any calling number display information, the handset displays **Unable to save**.
- When you try to save a number already stored in the phonebook, the screen shows **Already saved**.

7.3. Delete an entry in the call list

1. Select a desired entry in the call list.
2. When the desired entry is displayed, press /c. The handset shows the previous call list entry. You hear a confirmation tone.

7.4. Delete the entire call list

1. Press  on the handset in idle mode.
OR
2. Press **MENU** on the handset in idle mode.
3. Press  or  to select **Call log**, then press **SELECT**.
4. Press **ERASE**. If you choose the fixed call list, the handset displays **Delete all Home calls?**. If you choose a mobile phone call list, the handset displays **Delete all Mobile phone A calls?**. Press **YES** to confirm. You hear a confirmation tone.

8. VOICE MAIL (NETWORK DEPENDENT)

By subscription to your operator, you can have your calls diverted to a voicemail box when you are absent. For more details, contact your operator.

When new messages are received, the **New voicemail** and an  appear on the screen. The  disappears once you have consulted the voicemail messages.

To reset the voicemail indicator:

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Settings**, then press **SELECT**.
3. Press  or  **CALLS** to select **Display alerts**, then press **SELECT**.
4. Press  or  **CALLS** to select **Home line**, then press **SELECT**.
5. Press  or  **CALLS** to select **Voicemail**, press **SELECT**.
6. The handset displays **Reset voicemail indication?** Press **YES** to confirm.
You hear a confirmation tone.

9. Make an Internal Call

This feature is only applicable where at least two registered handsets. You can buy additional expansion handsets (**Alcatel XP50**, sold separately). You can register up to 4 handsets to the telephone base.

9.1. Transfer a Call

While on an outside call, you can transfer the call from one handset to another.

1. Press **OPTION**, then press **SELECT** to highlight **Transfer** and press **SELECT**.
 - If you have two handsets, your handset displays **Transferring call to HANDSET X**. The destination handset rings and displays **Home Transfer from other handset**.
 - If you have three or more handsets, your handset displays **TRANSFER TO:** and a list of registered handsets. Press or to select the destination handset and then press **SELECT**.
 - Your handset displays **Transferring call to HANDSET X**, or **Transferring call to all...** when you choose **All handsets**. The destination rings and displays **Home Transfer from HANDSET X to all**.
2. Your handset displays **Call transferred** when the other handset picks up the call. You hear a confirmation tone.

Note:

If the destination handset does not answer within 30 seconds, the caller handset displays **No response to transfer** and rings. If the caller handset does not answer the call on hold within 30 seconds, the call will end automatically.

9.2. Make a Share Call

Another handset can join you on an outside call. That call continues until all people hang up. You can share an outside call with up to 3 system handsets.

- Press or on another handset to join the call.
OR
- Press **OPTION** during an intercom, then press or to select **Share call**. Press **SELECT**.

9.3. Make a Intercom

1. Press **MENU** on the handset in idle mode.
2. Press or to select **Intercom**, then press **SELECT**.
 - If you have two handsets, your handset displays **Calling other handset**. The destination handset rings and displays **Other handset is calling**.
 - If you have three or more handsets, your handset displays **INTERCOM** and a list of registered handsets.

- Press or **CALLS** to select a destination handset and then press **SELECT**. Your handset displays **Calling HANDSET X**, or **Calling all handsets** when you choose **All handsets**.

OR

- Press **1-4** for **HANDSET 1-4**. Your handset displays **Calling HANDSET X**. The other handset rings and displays **HANDSET X is calling**.

OR

- Press * and then # to call all handsets.

The destination handset(s) rings and displays **HANDSET X is calling**, or **HANDSET X is calling all** when you choose all handsets.

To answer an intercom call at the destination handset:

- Press or . Both handsets show **Intercom**.

To silence an intercom call:

- Press , or **SILENCE** on the destination handset. Its screen displays **Ringer muted** for a few seconds.

To end an intercom call:

- Press , **END** or place either handset back in the telephone base or charger. Both handsets display **Intercom ended**.

9.4. Answer an incoming call during an intercom

When you receive an incoming fixed line call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Home Incoming call** and then the calling number display. The telephone base and all other handsets ring.

- Press ^R to answer the fixed line call and the intercom call ends automatically.
- Press to end the intercom call without answering the incoming call. The telephone continues to ring.

When you receive an incoming mobile call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Mobile Incoming call** and then the calling number display. The telephone base rings and all other handsets ring.

- Press to answer the mobile call and the intercom call ends automatically.
- Press to end the intercom call without answering the incoming call. The telephone continues to ring.

9.5. Call Transfer using Intercom

Use the intercom feature to transfer an outside call to another handset.

1. During external call, press **OPTION**.
2. Press or **CALLS** to select **Intercom**, then press **SELECT**. The call is automatically put on hold.

The destination handset rings and displays **HANDSET X is calling**, or **HANDSET X is calling all** when you choose all handsets.

3. To answer the call on the other handset, press  or  . The outside call is still on hold and both handsets now show **Intercom**.
4. From this intercom call, you have the following options:
 - You can transfer the call. Press **OPTION** and then press **SELECT** to choose **Transfer** on the calling handset. Your screen shows **Call transferred**. The other handset automatically connects to the outside call.
 - You can let the other handset join you on the outside call in a three-way conversation. Press **OPTION**, highlight **Share call**, and press **SELECT**.
 - Either person can press the appropriate line key ( or ) on the handset to take the held outside call, or press  or **END** to hang up the intercom call.

10. Answering Machine

The answering machine can record and store up to 99 messages. Each message can be up to 3 minutes in length depending on the message length set.

The total storage capacity for the outgoing message, messages and memos is approximately 30 minutes.

10.1. Turn on/off the answering machine

If you turn the answering machine on, it answers calls and records messages only on the fixed line.

The  light on the telephone base is on and the handsets display **ANS ON**.

If your paired mobile phone has voicemail, callers can leave messages with that voicemail service.

If your answering machine is turned off and you change any of its settings, the answering machine automatically turns on again and the handset displays **Calls will be answered**.

Answer on/off through handset:

1. Press MENU on the handset in idle mode.
2. Press  or  to select **Answering sys**, then press **SELECT**.
3. Press  or  to select **Answer ON/OFF**, then press **SELECT**.
4. Press  or  to select **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

Note:

- If the total recording time is less than three minutes, the answering machine announces "Less than three minutes to record." and your handsets display **TAM low**.

Answer on/off through base:

Press  key on the base to turn the answering machine on or off.

When the answering machine is turned on, it announces, "Calls will be answered." When the answering machine is turned off, it announces, "Calls will not be answered."

10.2. Message Playback

The calling number display information displays on the handset screen when you play messages and you can call back the caller.

When playback begins, the handset screen displays the message status, calling number display information, and time and date of the message recorded.

You hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, "End of messages." and the screen displays **End of messages**.

Listen new messages through the Handset:

1. Press **MENU** in idle mode.
2. Press **SELECT** to select **Play messages**.
 - To play new messages, press **SELECT** to select **Play new msgs**.
 - To play old messages, press  or  to select **Play old msgs**, then press **SELECT**.

When the handset is playing a message, its screen shows **[2]-Call info** and the caller's name or number. If the caller's information is unavailable, the handset shows **No caller info**.

Options during playback:

- Press  to adjust the message playback audio quality.
- Press  to play the messages through the handset earpiece.
- Press  or  to adjust the speakerphone volume.
- Press **SKIP** to skip to the next message.
- Press **REPEAT** to repeat the message currently playing. Press **REPEAT** twice to listen to the previous message.
- Press  to delete the current message. The handset displays **Message deleted** briefly and the system advances to the next message.
- Press  to pause the playback and show the calling number display information.
- Press  or  to use the fixed line, or press  to use the mobile line to call back the caller. Press  or **BACK** to resume the playback. If you do not call back within 10 seconds, message playback resumes.
- Press  or  to pause the message playback. The handset displays **Call back?** with the calling number display information. Press **YES** to call back the caller, or **NO** to resume the message playback.
- Press  to stop.

Notes:

- When the answering machine has less than three minutes of recording time left, it announces, "Less than three minutes to record." and the handset displays **TAM low**.

Listen new messages through the Base:

- Press  **PLAY/STOP** to listen to messages.

Options during playback:

- Press  **VOLUME**  to adjust the speaker volume.
- Press  to skip to the next message.
- Press  to repeat the message currently playing. Press  twice to listen to the previous message.
- Press  to delete the current message. .
- Press  **PLAY/STOP** to stop.

10.3. Delete All Messages in the Answering Machine

Delete all messages through the Handset:

1. Press **MENU** on the handset in idle mode.
2. Press or CALLS to select **Answering sys**, then press **SELECT**.
3. Press or CALLS to select **Delete all old**, then press **SELECT**.
4. The handset displays **Delete all old messages?** Then press **YES** to confirm.
5. The handset displays **Deleting...** and then **All old messages deleted!** You hear a confirmation tone.

Delete all messages through the base:

Press when the phone is in idle. The telephone announces, "To delete all old messages, press **DELETE** again."

Press again. All previously reviewed messages are erased and the telephone announces, "All old messages deleted."

Note: You can only delete old messages.

10.4. Record a Memo

You can record your memo message for another user.

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press or CALLS to select **Answering sys**, then press **SELECT**.
3. Press or CALLS to select **Record memo**, then press **SELECT**.
4. The system announces, "Record after the tone. Press **STOP** when you are done." After the tone, speak towards the microphone.
5. Press **STOP** when you finish recording. The handset announces, "Recorded" and then returns to the previous menu.

Notes:

- The system announces "Memory is full," if you attempt to record a memo when the memory is full.
- Each memo can be up to 4 minutes in length.
- Memos shorter than two second are not recorded.

10.5. Outgoing Message (OGM)

The telephone is preset with a greeting that answers calls with "Hello, please leave a message after the tone." You can use this default outgoing message, or replace it with your own.

10.5.1. Play your outgoing message (OGM)

1. Press **MENU** on the handset in idle mode.
2. Press or CALLS to select **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Outgoing msg**.
4. The handset displays **OUTGOING MSG** and announces "Announcement, press **PLAY** or press **RECORD**.". Press **PLAY**.

10.5.2. Record your own outgoing message (OGM)

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Outgoing msg**.
4. The handset displays **OUTGOING MSG** and announces "Announcement, press **PLAY** or press **RECORD**.". Press **RECORD**.
5. The handset announces, "Record after the tone. Press **STOP** when you are done." After the tone, speak towards the microphone of the handset.
6. Press **STOP** when you finish recording.
7. The handset automatically plays back the newly recorded outgoing message. Press **STOP** to stop the playback at any time. After the outgoing message playback, press **PLAY** to replay the recorded outgoing message, or **RECORD** to record again if desired.

Notes:

- Your outgoing message can be up to 90 seconds in length.
- Outgoing messages shorter than two seconds are not recorded.

10.5.3. Delete your outgoing message

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Outgoing msg**.
4. The handset displays **OUTGOING MSG**, press **PLAY** to play the outgoing message.
5. While the outgoing message is playing, press **DELETE** to delete your own recorded outgoing message. The handset displays **Reset outgoing msg to default?** Press **YES** to confirm. You hear a confirmation tone.

10.6. Answering Machine Settings

10.6.1. Set Answer Delay

You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after two to eight rings or **TIME SAVER**.

With time saver selected, the answering machine answers after 2 rings when you have new messages, and after 4 rings when you have no new messages.

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Answering sys**, then press **SELECT**.
3. Press  or  to select **Ans sys setup**, then press **SELECT**.
4. Press  or  to select **# of rings**, then press **SELECT**.
5. Press  or  to select from **6, 5, 4, 3, 2** or **Time saver**, then press **SET** to save. You hear a confirmation tone.

10.6.2. Recording Time

You can set the maximum length of the recording time of the incoming messages.

1. Press **MENU** on the handset in idle mode.
2. Press  or  **CALLS** to select **Answering sys**, then press **SELECT**.
3. Press  or  **CALLS** to select **Ans sys setup**, then press **SELECT**.
4. Press  or  **CALLS** to select **Recording time**, then press **SELECT**.
5. Press  or  **CALLS** to select from **3 minutes**, **2 minutes**, or **1 minute**, then press **SELECT** to save. You hear a confirmation tone.

10.6.3. Call Screening

When the answering machine is set to ON and when there is an incoming message, the base will start call screening automatically after the preset numbers of rings of answer delay, also Press **SCREEN** to screen the call on your handset and the screen displays the calling number display information.

At any time if you want to pick up the call, you can press  or  on the handset and the message recording will be stopped automatically. If the answering machine is in the process of recording, the message already stored will be saved.

Call Screening through the handset:

1. Press **MENU** on the handset in idle mode.
2. Use  or  **CALLS** to select **Answering sys**, then press **SELECT**.
3. Use  or  **CALLS** to select **Ans sys setup**, then press **SELECT** twice to select **Call screening**.
4. Press  or  **CALLS** to select between **On** and **Off**, then press **SET** to save. You hear a confirmation tone.

Call Screening through the base:

During message recording, press  **PLAY/STOP** repeatedly to turn call screening on and off for this call. Press  **VOLUME**  on the telephone base to adjust the message volume.

During call screening, press  **PLAY/STOP** on the telephone base to turn off the call screening.

If the call screening is off and the answering machine has answered a call, press  **PLAY/STOP** or  **VOLUME**  UP to turn on the call screening.

10.6.4. Activate Remote Access

You can access the answering machine remotely by dialling your fixed line telephone number from any touch-tone telephone.

Your phone lets you check your messages, or otherwise operate your answering

machine, by calling the answering machine when you are away from home by entering a 2-digit remote access PIN on a tone-dialing phone.

To change the remote code:

1. Press **MENU** on the handset in idle mode.
2. Use  or **CALLS** to select **Answering sys**, then press **SELECT**.
3. Use  or **CALLS** to select **Ans sys setup**, then press **SELECT**.
4. Press  or **CALLS** to select **Remote code**, then press **SELECT** to enter a 2-digit number from 00-99.
5. Press **SET** to save. You hear a confirmation tone.

To remotely access your answering machine remotely:

You can ring your phone from another tone-dialing phone to switch on or off the answering machine and listen to your messages remotely.

1. Place a call from a tone-dialing phone to your phone.
2. When the answering machine answers the calls and starts playing the OGM, enter 2-digit remote access code (**00** is the preset code).
3. You can also enter the remote commands (see **Remote commands** below).
4. Hang up or press  to end the call and save all undeleted messages.

Remote commands

1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
3 3	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
4 4	Press twice to listen to the previous message.
5	Press to stop.
* 5	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
* 7	Press to record a new outgoing message.
8	Press to hang up the call.
0	Press to turn the answering machine on or off.

Notes:

- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When your answering machine is turned off, the telephone answers after 10 rings, and announces, "Please enter your remote access code."
- When the memory is full, your answering machine answers incoming calls after 10 rings and announces, "Memory is full. Enter the remote access code."

10.6.5. Message Alert Tone

When the message alert tone is set to **On**, the telephone base beeps every 10 seconds to alert you to new messages. The tone stops when all new messages have been reviewed.

1. Press **MENU** on the handset in idle mode.
2. Use or **CALLS** to select **Answering sys**, then press **SELECT**.
3. Use or **CALLS** to select **Ans sys setup**, then press **SELECT**.
4. Press or **CALLS** to select **Msg alert tone**, then press **SELECT**.
5. Press or **CALLS** to select between **On** and **Off**, then press **SET** to save your setting. You hear a confirmation tone.

Temporarily turning off the message alert tone

Pressing any telephone base key (except) temporarily silences the message alert tone.

The message alert tone plays with the next incoming message.

If you press when in idle mode to temporarily turn off the message alert tone, there is a voice prompt directing you to press again to delete all old messages. The message alert tone is temporarily off. Only press a second time if you wish to erase all old messages in your answering machine.

The message alert tone resumes when you receive a new message.

11. Technical Specifications

Free Field Range	Up to 300 metres*
Indoor Range	Up to 50 metres*
Handset Battery Life (average values)	12 hours talk time** 160 hours standby**
Number of Handsets	Up to 4
Intercom Mode	Yes
Three-Way Conference (1 outside correspondent + 2 internal correspondents)	Yes
Electrical Connection/ Base Mains Adaptor/ Charger	Base main adaptor: Model No.: S004LV0600060 Input: 100-240 V/50-60 Hz/0.15 A Output: 6 V DC/600 mA Charger adaptor: Model No.: S004LV0600030 Input: 100-240 V/50-60 Hz/0.15 A Output: 6 V DC/300 mA Only use the adaptors supplied with the telephone. Single-phase AC, excluding IT install defined by the EN60950 standard. Caution: The network voltage is classified as hazard by the criteria of this standard.
Telephone Connection	Appliance designed for connection to a TNV3 class (telecommunications network voltage) analogue telephone line as defined by the EN60950 standard.
Batteries	AAA battery pack – 2.4 V – 750 mA Only use the batteries supplied with the telephone. Use any other type of battery presents a risk of explosion. Used batteries must be disposed of in compliance with current environmental protection regulations.
Operating Temperature	From 5°C to 40°C

* Values may vary according to environment.

** Depending on initial battery charge.

12. Troubleshooting

If you have difficulty with your phone, please try the suggestions listed below. As a general rule, if a problem occurs, remove the battery pack from all the handsets in your installation for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset battery pack.

I cannot add my mobile phone or Bluetooth headset to the telephone base

- Make sure you have mobile coverage.
- Make sure the Bluetooth function of your mobile phone or headset is turned on. See the user's manual of your mobile phone for more information.
- Make sure that you set your mobile phone or headset to search for devices.
- If **Alcatel XP 1050** is in your mobile phone or headset device history list, delete it and try pairing again.
- Make sure that your mobile phone or headset is not connected to any other Bluetooth device.
- Turn off your mobile phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot connect my mobile phone or Bluetooth headset with the telephone base

- Make sure that the Bluetooth function of your mobile phone is turned on. See the user's manual of your mobile phone for more information.
- Make sure that your Bluetooth mobile phone or your headset is not connected to any other Bluetooth device.
- Turn off your mobile phone, then turn it on again.
- Make sure that your mobile phone or headset is on the paired devices list.
- For some mobile phones, you must authorize **Alcatel XP 1050** in your mobile phone's Bluetooth settings. See the user's manual of your mobile phone for more information.
- Manually connect your mobile phone to **Alcatel XP 1050**. Refer to the user's manual of your mobile phone for more information.

I cannot put my Bluetooth headset in discoverable mode

- Refer to the user's manual of your headset for information on how to set your headset to discoverable mode.
- Make sure that the headset is not connected to any other Bluetooth device in order to successfully pair and connect to the telephone base.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I don't know how to search for or add new devices on my mobile phone

- Most mobile phones have the Bluetooth feature in the connection or setup

menus. Please refer to the user's manual of your mobile phone.

- In general, press the menu key on your mobile phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

My mobile phone is connected to the telephone base, but I cannot make a mobile call

- Make sure that your mobile phone is not in use when you are trying to make a mobile call.
- For some smartphones, make sure that the mobile function is turned on.

Bluetooth system busy appears on the display

- Make sure that your mobile phone is not in use when connected and on the active devices list.
- Make sure that your mobile phone or headset is not connected to any other Bluetooth device.
- **Alcatel XP 1050** can only use one Bluetooth device at a time.

The PIN on the telephone base does not work

- The default PIN is **0000**.
- If you have changed the PIN, it will appear on the handset in the pairing process.

I cannot hear any audio on my telephone when on a mobile call

- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your mobile phone, then turn it on again.

I cannot download contacts from my mobile phone to my Alcatel XP 1050

- Make sure that your mobile phone is paired and connected to the base.
- Make sure you place your mobile phone next to the base while downloading.
- If your mobile phone does not support the download, you can send the phonebook from your mobile phone. **Alcatel XP 1050** can receive the phonebook automatically. See the user's manual of your mobile phone for more information.

I see duplicate entries in my downloaded phonebook

- If you see duplicate phonebook entries, you can delete them manually. Another option is to download again from either your SIM card or phone memory, but not both.

Some of my mobile phone contacts were not imported to my Alcatel XP 1050

- Make sure to try copying the contacts from your SIM card to your mobile phone memory first, then download from your mobile phone memory. If that doesn't work, try copying the contacts from your mobile phone memory

to your SIM card, then download from your SIM card. For more information on how to transfer contacts between your SIM card and your phone memory, refer to the user's manual of your mobile phone.

Can Alcatel XP 1050 help the poor mobile phone reception in my house

- If your mobile phone has poor reception in your area, **Alcatel XP 1050** cannot improve the reception. However, if you have a location in your area with better reception, you can leave your mobile phone in that location while you use **Alcatel XP 1050** mobile line. In order for this to work, the mobile phone must be within 9 metres of the telephone base for optimal performance.

The listening volume of my mobile call is too loud or quiet

- During a mobile call, if the listening volume is too loud or quiet, try changing the volume on your mobile phone. On some mobile phones, changing the volume on the mobile phone affects your mobile call volume on the **Alcatel XP 1050** handset.

Phone does not work

- Make sure you installed the battery correctly.
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord plugged into the phone socket?
- Check that the mains power is switched on.
- Only use the telephone cord supplied with the phone.
- The telephone line cord might be malfunctioning. Install a new telephone line cord.
- Move the handset closer to the telephone base. It might be out of range.
- Disconnect the telephone and connect a different telephone. If there is no dial tone on this telephone, the problem is in your wiring or local service. Contact your local telephone company.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The battery may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the battery and mains power for 10 minutes, then reconnect and try again.
- If you are connected to a PABX, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base.

No display

- The battery may be flat, dead or incorrectly inserted.
- Recharge or replace the battery.

Handset displays "Out of range or no pwr at base"

- Is the handset registered correctly to the base?
- Check that the mains power is correctly connected.
- Check that the handset is within range of the base.
- Is the battery low? Place the handset on the base/charger to recharge.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your **Alcatel XP 1050** base may be on the line.

Answering machine does not record any messages

- Make sure the answering machine is switched on.
- The memory may be full, please delete some old messages to free up space.

Cannot access your messages from another phone

- Have you changed the remote access security PIN code?
- Make sure you are calling from a touch-tone telephone. When dialling a number, there should be tones.
- The answering machine might not detect the remote access code when your outgoing message is playing. Wait until the outgoing message is over before entering the code.
- There might be interference on the telephone line you are using. Press the dial pad keys firmly when dialing.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your **Alcatel XP 1050** can interfere with other electrical equipment if it is placed too close. It is recommended that you place your **Alcatel XP 1050** at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.
- If you have an ADSL internet service ensure correct filters are installed to prevent interference.

The store where you bought your telephone can also provide you with information and after-sales support.

IMPORTANT

This product features Power Fail Back-Up. During a mains power interruption within first 4 hours and handset is put on base cradle, the power stored in the handset battery can be supplied to the main base, so you can make calls or receive calls. To make calls or answer calls, you can refer to section 4.4 and 4.5.

13. SAFETY

In the event of an electrical hazard, the mains adapter acts as 230V power isolating device. It should therefore, as a precaution, be installed close to the appliance and be easily accessible. To disconnect the device from the primary power source, the mains adapter must be removed from the 230V AC/50 Hz socket.

If the mains adapter fails, it must be replaced by an identical model. If not connected to the mains power or if there is a mains power failure, telephones that use cordless handsets will not work.

You will then be unable to make or receive calls in the event of an emergency. This is why we recommend that you also keep a conventional telephone – one that doesn't require a power supply – as a backup.

! Do not use your telephone to notify a gas leak when standing in the vicinity of the leak.

It is recommended that you avoid using this device during electrical storms. Do not attempt to open the batteries, as they contain chemical substances. In the event of leakage, avoid contact with the skin, eyes, nose and mouth. In the event of contact, rinse the affected part for about twenty minutes with running water and seek urgent medical attention. Clean the product with absorbent paper or a dry cloth and contact your reseller for replacement batteries. ATLINKS hereby declares that the following models conform to the essential requirements and other applicable provisions of European directive 1999/5/EC.

Alcatel XP1050 / Alcatel XP1050 Duo/Trio



14. ENVIRONMENT



This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste.

The European Union has implemented a specific collection and recycling system for which producers are responsible.

This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused.

Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste.

If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.

- If you are a professional user, please follow your supplier's instructions.
- If the appliance is rented to you or left in your care, please contact your service provider.

Keen to preserve the environment, ATLINKS has equipped this appliance with a switching power supply, offering better energy efficiency. The advantages include not only very low electricity consumption, but also a more compact format than the conventional power supply units used by the previous range.

The used batteries from your telephone (if it has batteries) must be disposed of in compliance with current environmental protection regulations. Comply with your local regulations.

Return your batteries to your reseller or dispose of them at an approved recycling centre.

Help us protect the environment in which we live!

www.alcatel-business.com

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Alcatel XP1050 / XP1050 duo/trio
A/W No.: 10000783 Rev.0 (EN)
Printed in China